

## Pricing Schedule for Home Care Packaged Services as of 01 July 2024

Services	Period	Weekdays (7am –6pm)	Weeknights (6pm – 7am)	Saturday	Sunday	Public Holiday
Personal Care	1 hour	\$83.00	\$95.00	\$120.00	\$140.00	\$170.00
Cleaning & Housework	1 hour	\$83.00	\$95.00	\$120.00	\$140.00	\$170.00
Nursing	1 hour	\$140.00	\$160.00	\$200.00	\$270.00	\$300.00
In-Home Respite	1 hour	\$83.00	\$95.00	\$120.00	\$140.00	\$170.00

### **Package Management**

Package Management is a service that supports the delivery of a Home Care Package. This fee enables our finance staff to manage funding, submit claims and consult with Services Australia; prepare invoices and monthly statements; as well as conduct quality improvement, compliance, and assurances.

### **Care Management**

This fee covers the cost to provide an appropriate level of support in assessing, identifying, and meeting your current and future needs. You will have a care coordinator who will regularly assess your needs, coordinate your care and services, and consult with providers.

Home Care Package	Level 1	Level 2	Level 3	Level 4
Package Management Fee – <b>Daily</b>	\$3.00	\$5.00	\$11.50	\$17.50
Care Management Fee – <b>Daily</b>	\$4.00	\$7.50	\$16.00	\$25.50

### **Basic Daily Fee**

The basic daily fee is an amount that residents can be asked to pay (case to case basis depending on your needs). The fee is set by the government at a percentage of the single basic age pension. It varies (from 15.68% to 17.50%) depending on your Home Care Package level. The basic daily fee changes in March and September each year in line with age pension.

From 20 September 2024, the basic daily fee is

Home Care Package	Daily Fee
Level 1	11.72
Level 2	12.40
Level 3	12.75
Level 4	13.08

**Income Tested Care Fee**

Depending on your income, you may be required to contribute more to the cost of care depending on your assigned care package level. The Income-tested Care fee is calculated by the Department of Human Services based on information provided in the Aged Care Fees Income Assessment Form. This rate is revised by the government on a quarterly basis.

**Other Important Information**

<b>Cancellation Fee</b>	If less than 24 hours’ notice is provided, a cancellation fee equal to the scheduled shift will be charged. Unplanned hospital admissions will be exempt.
<b>Kilometres</b>	Kilometres travelled on assisted visits (with clients in vehicle) are charged at \$1.20 per km.
<b>Consumables</b>	Consumables used and equipment purchased/hired will be billed as incurred inclusive of any GST. Please note that some equipment and home modifications are based on an Occupational Therapist’s assessment before purchase.
<b>Brokered Services</b>	Where the services are contracted to another service provider and their fees are higher than the fees above, then the actual fees charged by such other service provider will be applicable. This information will be communicated to you before the service is put in place.

Roshana Home Care Services can also provide you with private fee for service options. You can access these services without a government subsidised package. To receive a personalized quote tailored to your specific needs, please reach out to our team

**Roshana Home Care Service Menu**

**Personal Care**

Our comprehensive care services are tailored to meet individual preferences and requirements, ensuring a dignified and respectful experience. From personal care routines like bathing and grooming to essential health-related support such as medication assistance and continence management, we prioritize your comfort and well-being. Our dedicated team is trained to assist with mobility challenges, providing the necessary support to maintain independence and quality of life.

**Domestic Assistance**

Maintaining a clean and organized home is essential for a comfortable living environment. A Roshana support worker can be invaluable in performing routine tasks such as sweeping, mopping, ironing, and vacuuming. They can also tackle more intensive cleaning jobs, ensuring areas like the bathroom and kitchen are hygienic and presentable. For those times when a deeper clean is necessary, services can extend to upholstery, window cleaning, carpet care, and comprehensive spring cleaning. These services not only provide practical assistance but also peace of mind that every corner of your home is cared for.

### **Clinical Care**

Living independently at home is a priority for many, and with the right support, it is entirely achievable. Home nursing care services offer a comprehensive range of clinical services tailored to individual needs, ensuring that medical care is seamlessly integrated into daily life. These services often include medication management, wound care, and chronic disease management, all provided by professional nursing teams. Additionally, care workers play a crucial role in daily routines, offering reminders for medication times and assistance with tasks like applying creams or managing Webster Packs, contributing to a comprehensive approach to home healthcare. For those seeking such services, it is advisable to consult with healthcare professionals to determine the best care plan.

### **Allied Health Support**

Allied Health Support is essential in providing comprehensive care that addresses a wide range of health needs. With a dedicated team of physiotherapists and occupational therapists, customers receive personalized attention to improve their daily living tasks and ensure safety at home. The availability of referrals to other specialized professionals like dementia specialists, podiatrists, and dieticians further enhances the comprehensive approach to customer wellness and healthcare. Our team of Allied Health professionals can support your assessed needs in recommending aids, equipment, home modifications and assisted technology to keep you safe at home.

### **Respite**

Respite care is an essential service for many families, providing a compassionate solution that supports both the carer and the person receiving care. It is a thoughtful approach that acknowledges the challenging work of carers and the importance of their well-being. By offering a range of activities and interactions, respite care not only enriches the lives of customers but also gives carers the invaluable opportunity to recharge, ensuring they can continue to provide the best care possible.

### **Social support**

Staying connected with your community is vital for maintaining relationships and fostering a sense of belonging. Social groups offer a platform to meet new people with similar interests, while one-on-one chats can deepen personal connections. Going for a drive through your community not only provides a change of scenery but also helps you stay in touch with the local happenings and developments. These activities are essential for building a supportive network and enhancing community engagement.

- Community activities such as social and fitness groups
- Movies, shows and day trips to interesting and exciting locations
- Shopping trips
- Explore technology to help you stay safe and stay connected
- For some people, having someone to spend time with, connect and chat in their home can be the social activity they prefer