

Roshana Home Care Services

Roshana Home Care Services offers a variety of in-home care options that cater to individual needs, ensuring that residents can enjoy a high quality of life in the comfort of their own homes. These services are available both as part of government-subsidised packages and as private fee-for-service options, providing flexibility for those who may not qualify for or wish to bypass government funding. The private fee-for-service options include a wide range of services from personal care, nursing, companionship, home help, to specialised care such as in-home dementia and disability support. The management and coordination of these services are subject to a fee, ensuring professional oversight for the provision of care. Tailored to meet diverse needs, Roshana Home Care Services emphasises personalised care plans and the ability to adapt services as the needs of individuals change over time.

Pricing Schedule for Fee for Services as of 01 July 2024

Services	Period	Weekdays (7am –6pm)	Weeknights (6pm – 7am)	Saturday Rate	Sunday Rate	Public Holiday Rate
Personal Care	30 mins	\$42.00	\$48.00	\$60.00	\$70.00	\$85.00
Cleaning & Housework	30 mins	\$30.00	\$38.00	\$45.00	\$55.00	\$65.00
Gardening	30 mins	\$42.00	\$48.00	\$60.00	\$70.00	\$85.00
Nurses	30 mins	\$70.00	\$80.00	\$100.00	\$135.00	\$150.00
In-Home Respite***	30 mins	\$42.00	\$48.00	\$60.00	\$70.00	\$85.00
Health assessment (as required)	1 hour	\$140.00	\$160.00	\$200.00	\$270.00	\$300.00
Health Care Management	\$350/Annual fees for management and scheduling of appointments					

The price listed are applicable for FY 2024-25 and shall be reviewed annually. The availability of certain items and services may depend on a range of factors and are subject to change.

The minimum service duration charged is 30 minutes increments. Please contact us for most up to date pricing and availability information.

* The management and coordination of your private services will be subject to a fee of 15% of your total weekly service provision.

** For some non-government funded home care services, 10% GST may apply.

*** To receive a personalised quote tailored to your specific needs, please reach out to our team.

Pricing Schedule for Home Care Packaged Services as of 01 July 2024

Services	Period	Weekdays (7am –6pm)	Weeknights (6pm – 7am)	Saturday	Sunday	Public Holiday
Personal Care	1 hour	\$83.00	\$95.00	\$120.00	\$140.00	\$170.00
Cleaning & Housework	1 hour	\$83.00	\$95.00	\$120.00	\$140.00	\$170.00
Gardening	1 hour	\$83.00	\$95.00	\$120.00	\$140.00	\$170.00
Nursing	1 hour	\$140.00	\$160.00	\$200.00	\$270.00	\$300.00
In-Home Respite	1 hour	\$83.00	\$95.00	\$120.00	\$140.00	\$170.00

Package Management

Package Management is a service that supports the delivery of a Home Care Package. This fee enables our finance staff to manage funding, submit claims and consult with Services Australia; prepare invoices and monthly statements; as well as conduct quality improvement, compliance, and assurances.



Care Management

This fee covers the cost to provide an appropriate level of support in assessing, identifying, and meeting your current and future needs. You will have a care coordinator who will regularly assess your needs, coordinate your care and services, and consult with providers.

Home Care Package	Level 1	Level 2	Level 3	Level 4
Package Management Fee – Daily	\$3.00	\$5.00	\$11.50	\$17.50
Care Management Fee – Daily	\$4.00	\$7.50	\$16.00	\$25.50

Basic Daily Fee

The basic daily fee is an amount that residents can be asked to *pay (case to case basis depending on your needs)*. The fee is set by the government at a percentage of the single basic age pension. It varies (*from 15.68% to 17.50%*) depending on your Home Care Package level. The basic daily fee changes in March and September each year in line with age pension.

From 20 March 2024, the basic daily fee is

Home Care Package	Daily Fee
Level 1	11.43
Level 2	12.08
Level 3	12.42
Level 4	12.75

Income Tested Care Fee

Depending on your income, you may be required to contribute more to the cost of care depending on your assigned care package level. The Income-tested Care fee is calculated by the Department of Human Services based on information provided in the Aged Care Fees Income Assessment Form. This rate is revised by the government on a quarterly basis.

Other Important Information

Cancellation Fee	If less than 24 hours' notice is provided, a cancellation fee equal to the scheduled shift will be charged. Unplanned hospital admissions will be exempt.
Kilometres	Kilometres travelled on assisted visits (with clients in vehicle) are charged at \$1.20 per km.
Consumables	Consumables used and equipment purchased/hired will be billed as incurred inclusive of any GST. Please note that some equipment and home modifications are based on an Occupational Therapist's assessment before purchase.
Brokered Services	Where the services are contracted to another service provider and their fees are higher than the fees above, then the actual fees charged by such other service provider will be applicable. This information will be communicated to you before the service is put in place.

For more information, please call Head Office: (08) 9279 9888